

## Shipment Confirmation for Your PTC Software Order

Thank you for your order. The attached letter confirms the shipment of your PTC software order. You can download the software or wait for it to arrive. Instructions for downloading the software and generating your license codes follow.

### Downloading Your Software

For electronic delivery, you can immediately download your software at the following URL: <http://www.ptc.com/cgi/cs/apps/SftUpd/SftUpdProd.pl?son=2564784>

### Obtaining License Codes

You can obtain your license codes via the Web or via telephone, e-mail, or fax.

1. Review the software order information to ensure its accuracy.
2. Locate the Sales Order # on the confirmation letter. Use these numbers to generate your license codes.
3. Contact PTC License Management using one of the two choices below.

#### *Via the Web*

Go to the **Customer Support** page at <http://www.ptc.com/support/index.htm>. Under your customer number, you will find a list of all the licenses purchased, allocated, and available.

- For Arbortext products, click **Arbortext License Support**.
- For CoCreate products, click **CoCreate License Support**.
- For Pro/ENGINEER and all other products, click **Configure New Software**.

If you do not have a PTC Web account, sign up at the **New Account** page at <http://www.ptc.com/appserver/common/account/basic.jsp>. You need your Customer # and Service Contract # (SCN) from the next page to obtain a PTC Web account. If you cannot find them, contact the Customer Care Center at a number from the table below or the URL below.

#### *Via Telephone, E-Mail, or Fax*

Have the following information available: Sales Order # (SON), CPU ID (host ID), platform and operating system, installation address, and contact person. For a complete list of International telephone and fax numbers, go to the **Contact Us** page at <http://www.ptc.com/olm/contacts.htm>

<b>United States</b> Phone: 877-275-4782 Fax: 781-707-0331	<b>Japan</b> Phone: 81 (0) 3 3346 8280 Fax: 81 (0) 3 3346 8262	<b>Hong Kong</b> Phone: 852 2802 8982 Fax: 852 2587 9095
<b>Belgium, Germany, Netherlands</b> Phone: 00.800.78.24.43.57 Fax: 49 (0) 89 321 06 201	<b>Denmark, Finland, Ireland, Norway, Sweden, UK</b> Phone: 00.800.78.24.43.57 Fax: 44 (0) 1252 817 060	<b>Other European Countries</b> English 44 207 365 0696 German 49 695 007 0845 Fax: 49 (0) 89 321 06 271
<b>France, Portugal, Spain</b> Phone: 00.800.78.24.43.57 Fax: 33 (0) 4 42 20 96 97	<b>Italy</b> Phone: 00.800.78.24.43.57 Fax: 49 (0) 89 37005 401	



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Shaping Innovation

# SHIPMENT CONFIRMATION LETTER

Customer #	428519	Date Shipped	16-ДЕК-2009
Customer Name	YAKUTIAN STATE UNIVERSITY	Fax	
Attention	sergey fedotov	Email	Anna.Kuryanova@softlogistic.ru
Service Contract #	9A1520457		

**SHIPPING INFORMATION:**

Location 3106197  
 YAKUTIAN STATE UNIVERSITY  
 BELINSKO GO 58  
 677000 YAKUTSK YAKUTIA  
 Russian Federation

Carrier ESD  
 Tracking # inprocess  
 P.O. # 780/CL055005  
 Sales Order # 2564784

Phone (84112) 354206

**Software Order**

	Lic Basis	Lot #		Shipped
<b>ORDERED ITEMS</b>				
PKG-7517-FN	Mathcad University Classroom Perpetual - 15 Floating	RU		1
---MCD-7514-P-	Academic Mathcad License			
---MCD-7501A-P-	Mathcad Extensions			
---MCD-7503C-P-	Mathcad Professor Home Use License			
---MCD-7503CA-P-	Mathcad Professor Home Use Extensions			
<b>SHIPPED ITEMS</b>				

**Licensing Basis Legend:** "CPU" = Per CPU; "CU" = Concurrent User; "DC" = Designated Computer; "DS" = Designated Server; "DS+RU" = One License per Designated Server plus one License for each Registered User; "DS-30" = One License per Designated Server for use by up to 30 Registered Users; "L" = License Locked; "P" = Package; "PI" = Per Instance; "RU" = Registered User; "S" = Site License

**CU:** Where a Concurrent User Product comes with a dongle (a hardware item that allows activation on only one computer at a time), such product can only be shared among users by sharing the dongle.

**CPU:** "CPU" means that the License to these Licensed Products is limited to a server with only one central processing unit (CPU); an additional License is required for each additional CPU.

**PI:** "Per Instance" means one License is required for each instance of a system to which the applicable product connects.

**DC:** A Licensed Product Licensed on a "Designated Computer" basis means that such Licensed Product may only be used on the Designated Computer.

**L:** A Licensed Product Licensed on a "License Locked" basis means that such Licensed Product is being licensed for use with another product, and the License Locked product will assume the licensing basis of such other product.

**P:** PTC's Packages combine different PTC Licensed Products and the licensing of each component differs by Licensed Product included. All Licenses bundled in a single Package must be assigned in combination to a single individual user.

**S:** A Licensed Product Licensed on a "Site License" basis means that such Licensed Product may only be used at one Customer location.